

## QUALITY POLICY

We are committed to consistently deliver defect free products and services on time, to meet our customer's requirements and exceed their expectations.

We demonstrate our commitment by implementing a management system to align with ISO 9001 standards.

We maintain systems, procedures and processes to ensure that:

**Awareness** - The systems remain effective by undertaking awareness and skills training, inductions and regular management reviews and audits.

**Responsibilities** - The requirements for quality, service and performance are established by clear communication to all stakeholders, including all employees, suppliers, subcontractors and clients.

**Appraisals** – Our Company regularly reviews the needs and expectations of our customers and initiates continuous improvement initiatives to meet and exceed expectations.

We will ensure by regular and frequent management reviews that our quality and business objectives are met through the development of our employee's capabilities, the continual improvement of our methods and practices and the effectiveness of the quality management system in application.

We will establish primary quality related and business improvement objectives. They will be reviewed annually, as a minimum, to ensure their relevance to the prevailing business environment.

Director



Mark Smith

Date: 07/11/2024

Review Date: 07/11/2025